

## **CALLELLATION NOTICE**

**Any Passenger who is scheduling transportation with the Hancock County Transit System for a medical appointment or a miscellaneous trip must call the office at least 72 hours in advance to allow for appropriate scheduling. Also, if a passenger decides to change or cancel the appointment, please contact Hancock Transit Office to notify our dispatcher of any changes or cancellation(s). If you fail to notify the office of 30 percent of your schedule trips within 30 days, you will be taken off the schedule until we hear from you again. Hancock Transit will wait 7 minutes for a passenger to aboard the van if you do not aboard the van after 7 minutes upon arrival the trip will be denied and considered a no show.**