

Rider Guide:

Rules and Regulations:

1. Service area includes pickup and delivery in all of Hancock County/Sparta areas; and delivery to Baldwin County; Putman County; Green County; Washington County; McDuffie County; Richmond County; and Bibb County, Georgia.
2. To request service, please call 706-444-7767.
3. Trips must be scheduled 24 to 72 hours in advance of your appointment.
4. All trips will be scheduled based on the availability of the transit vans.
5. A minimum of thirty (30) minutes is required for a scheduled pickup (depending on the time of your call and the location). The van will wait no more than seven (7) minutes at each pickup point for passengers.
6. The fare is \$5.00 per passenger per local round trip. All trips outside of Hancock County is \$15.00 per round trip except to Macon and Augusta Georgia those trips are \$50.00. Weekly Dialysis trips are \$60.00 per month. The driver will accept your fare upon entering the van. Please have correct fare as drivers cannot make change. Clients may also pay by check or money order. All trips and prices are subject to change.
7. All children under the age of 16 must always be accompanied by an adult.
8. Seatbelts and mask must be worn, NO EXCEPTIONS.
9. We ask that you respect the driver and other passengers by observing personal hygiene and not wearing excessively strong perfumes.
10. No Eating, Drinking, Smoking, or profanity allowed.
11. No Drugs or Alcohol allowed.
12. No Animals, except for service animals accompanying individuals with disabilities.
13. No Flammable or combustible materials.
14. Limited telephone usage.
15. For safety, all bagged items (such as groceries, etc.) must be securely closed to prevent hazards.

****Drivers are not responsible for items left on the vans.**