



## OVERVIEW, INC ENERGY ASSISTANCE PROGRAM (LIHEAP)

The Energy Assistance Heating Program will begin taking appointments for **ALL** Household members ages **65 and older** (no member in household can be under age 65 or over age 17 unless medically homebound) beginning,

**December 1, 2023, at 8:30am**

**GENERAL PUBLIC: January 2, 2024, at 8:30am**

*These dates are subject to change!!!*

**There will be two ways to schedule your appointment:**

- **PHONE LINE:** **1-844-373-1881**
  - Listen to the **complete** phone call and follow the prompts
- **WEBSITE:** <https://Ovi.appointment.works/ea/home>
  - Complete fields and select your county of residence and type of service

**The following documents are required for appointment:**

- ❖ *Valid ID Card all over the age of 60*
- ❖ *Social Security Cards for **ALL** in household*
- ❖ *Gas **and** Electric Bill past 30 days*
- ❖ *Proof of Income past 30 days*
  - *If paid weekly, need last 4 stubs*
  - *If paid every 2 weeks, need last 2 stubs*
  - *If paid monthly, need last income*
  - *If paid twice a month, need last 2 stubs*



**MASK REQUIRED**